The Oracle HCM Cloud Solution Library

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Programs
- Emerging Products and Services
- Early Upgrade – Every Release
- Forward Migration – Absence
- Customer Experience
- Partner Enablement

Customers
- Named Customers
- Escalation Support
- Partner CoEs
- Leading Practices and Solutions

Solutions
- Expert Technical Troubleshooting
- Security, Integration, Data Conversion
- HCM System Architects
- Solution Architects
- Tools and Technologies
- Packaged Solutions

Global Reach – Regional Delivery
The SaaS Lifecycle Is A Journey

Start → OnBoard Fails → First Use → Grow → Users → Usage → Features → Product Footprint

From “Farm, Don’t Hunt: The Definitive Guide to Customer Success” by Guy Nirapz and Fernando Pizarro
“First Flight” – Where Adoption Happens

Promoting Adoption

- Better: ease of use, higher quality
- Faster: standardization, automation
- Cheaper: lower resource burn
The HCM Cloud Solution Library

• Wouldn’t it be cool if you could see examples of things that work?
• Enter the HCM Cloud Solution Library
• A collection of example solutions known to work
• Download the examples you need
  – Review and learn by example
  – Upload to your Stage instance for learning purposes
  – Change the data to your own configurations and upload
    • Using the template provided as part of the Solution Package
    • We support uploading via FSM (for configurations) and HLD (for data conversion)
What Is A Solution Package?
Features:

- All table columns are searchable and sortable
- Users can review package specification by clicking on the package title
- Users can download annotation, white paper and package zip file
Solution Package Review - Wireframe

Solution Package detail pages contain links to the following member detail pages:

- Sub-package detail pages
- Business object detail pages

Solution Package: Define Business Units for Human Capital Management (12.01)

- Use Cases
  - To be added into the text area on the Solution Manager UI page to functional SME.
  - Example: This solution package provides demo data for the HCM Business Unit setup. This use case is covering customers from banking and insurance industries. Its primary target are mid-market solutions with the installed base of 1000 and above.

- Members
  - Logical Business Object: Payroll Balance Definition

- Filters
  - UHD Name: Filter
    - Payroll Balance Definition
    - DimensionName = "Core Relationship Tax Unit Payment"

Business Object: Payroll Balance Definition (12.01)

- Attributes
  - DimensionName = "Current Relationship Tax Unit Payment"
Solution Library In A Nutshell

Solution Packages
- Annotated Templates
- Sample Data
- Checklist Instructions
- Business Process Guidance
- Use Guidance

Solution Library
- Oracle Cloud Customer Connect
- Packages Sorted by Business Area

Browse, Select, Review

Upload using supported loaders (FSM, HDL).

Your Stage or Other Test Instance
- Share With Your Team
- Upload (optional)

Local Storage

Upload (optional)
## Roadmap for Solution Package Types

<table>
<thead>
<tr>
<th>1 - 2 Months</th>
<th>3 – 6 Months</th>
<th>Future Direction</th>
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</thead>
<tbody>
<tr>
<td>Talent Management</td>
<td></td>
<td></td>
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<tr>
<td>• Talent Review</td>
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<td>• Performance Management</td>
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<td>• Profile Management</td>
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<td>Payroll</td>
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</tbody>
</table>

### Best Practice Solution Packages
- Template-Based 3rd-Party Interfaces
- Vertical Industry-Specific Solution Packages
- Content that improves the “First Flight” experience
- Customer needs and Partner contributions drive the road map
Learn More

• The HCM Cloud Solution Library
  – https://appsconnect.oracle.com/pages/9ab032877e
  – Requires membership (free) in Oracle Applications Customer Connect community

• The latest update via the Oracle HCM Talk Radio podcast

• Customers and Partners can reach out to engage
  – Collaborate on the Oracle HCM Cloud Solution Library
  – Provide input for the road map
Questions